

Michael A. Reynolds, Ph.D.

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Mr. W. Ken Burchett

Eastman Chemical Company
Catalysis Research Laboratory
PO Box 1972
Kingsport, TN 37662
Phone: 423-229-8357

Dear Mr. Burchett,

I am pleased to present this letter on behalf of Mr. Charles Donaho as part of the nomination packet for the ACS National Chemical Technician Award. Charles has worked with me for 5 years now as lead technician in the development of novel catalysts for oil conversion. I have been extremely impressed by his enthusiasm, creativity and prowess in the laboratory at preparing new catalyst formulations.

When I arrived at CRI in late 2003, I was assigned the challenging task of building a new unconventional laboratory for novel catalyst development. After screening several technicians to help lead the effort, only Charles stood out as having the attributes and credentials needed to deliver the project on time. He was influential in guiding me through the steps necessary for building a laboratory safely and efficiently. His contributions included procurement, equipment installation, writing commissioning procedures, and industrial safety for conducting experiments. He also contributed ideas for the design of the catalyst preparation units. Under his supervision the project was completed on time and under budget. Charles now operates the equipment, supervises technicians and even creates his own formulations that are effective for hydrocracking oil. Some of those formulations are currently under review for patenting.

Considering his 30+ years of service to Shell and CRI *and* his help to me personally on projects, it is my pleasure to recommend and nominate Charles for the ACS Technician Award. Thank you for your attention and consideration.

Sincerely,



Michael A. Reynolds, Ph.D.
Senior Research Chemist
CRI International US LP
9/23/2009